

# A NEW DIMENSION OF PRODUCTIVITY

## INTELLIGENT AND INTERACTIVE 3D WORKER SUPPORT

Empower industrial workers to achieve more by connecting them to the resources they need.

RemoteSpark is an intelligent and interactive 3D worker support tool that uses the power of Mixed Reality to deliver expert support to frontline workers.



### Reduce Equipment Downtime

Workers can perform maintenance and repairs like experts – tasks completed 90% more accurately<sup>1</sup>



### Eliminate Expert Travel

Subject matter experts can guide frontline workers remotely, without traveling on site



### Improve Knowledge Transfer

Train workers on a task while they do it. Improves performance 34% on first attempt<sup>2</sup> and learning retention improved 75%<sup>3</sup>



### Empower Your Workers

Give them the confidence and skills to perform their best work

Make every minute count while you help them achieve their greatest potential.

## Core Value

### Encrypted Voice & Video Accelerated troubleshooting

Live voice & video guidance from subject matter experts located anywhere in the world. Experts can drag and drop files to support the call, including 3D content.

### Interactive & Animated Holograms Step-by-step visuals

3D interactive & animated holograms guide workers right from their field of view while keeping their hands on the task.

### Low Bandwidth Requirements 3D support, under any conditions

Ideal for remote locations – requires only 256k to run live voice & video calls with IoT and 3D holograms.

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<sup>1</sup> Boeing study, <https://www.recodet.net/2015/6/8/11563374/boeing-saysaugmented-reality-can-make-workers-better-faster>  
<sup>2</sup> Magid Abraham and Marco Annunziata, 'Augmented reality is already improving worker performance,' Harvard Business Review, March 13, 2017  
<sup>3</sup> NTL Institute for Applied Behavioral Sciences

## Advanced Solutions (Optional)

### IoT Integration **➤ Better informed decisions, based on real-time data**

Live IoT data can be rendered on 3D digital twins that replicate your assets. Improve repairs and predictive maintenance when you extend your IoT investment to your frontline workers in an easy to grasp visual.

### AI Context Awareness **➤ The content they need, instantly**

Uses Artificial Intelligence (AI) to recognize objects and assets then delivers the relevant content exactly when a worker needs it.

### ERP Integration **➤ Tech that's an extension of your operations**

Connects to your existing systems and software for seamless integration that doesn't interrupt your processes.

### On Premise Azure Stack **➤ Meets any security compliance regulations**

Can be deployed on your organization's own closed cloud network, onsite.

Take the first step on your path to becoming an industry leader.

## Easy to Implement

With 3 basic levels of support to choose from, you can get started almost immediately.

### Levels of Readiness that Grow With You

Make the most of a RemoteSpark investment with manageable stages that can grow with you along your digital journey.



## Get started on your digital transformation with a RemoteSpark package today

### PACKAGE

- Three (3) RemoteSpark Enterprise licenses
- Two (2) 3D models, of moderate complexity
- One (1) IoT integration endpoint (simulated)
- One (1) Discovery Workshop
- One (1) Executive Briefing Presentation and Demo

### REQUIREMENTS

- Starting at \$35,000
- HoloLens (pricing does not include cost of HoloLens devices)
- On-site internet connectivity
- Windows 10 PC or Surface Hub

### DEVICE OPTIONS

- Purchase a Microsoft HoloLens commercial suite or development edition
- Rent a HoloLens for a short period of time to evaluate before buying
- Or, contact us to learn about alternative options to test the device

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